



MAZDA



MAZDACARE[®] UNLIMITED SERVICE

MAZDACARE[®] EXTENDED SERVICE PLAN

A MazdaCare[®] Extended Service Plan helps cover the Manufacturer-specified parts, labour and oils required for your vehicle's scheduled servicing. It is designed to give you peace of mind by helping you maintain your Mazda according to its recommended service schedule, through an Authorised Mazda Dealer. Your MazdaCare[®] Extended Service Plan is not an insurance product and does not cover mechanical or electrical breakdowns. These may be covered under a valid warranty, subject to the relevant warranty terms and conditions.

WHAT IS COVERED

- Scheduled services based on time or kilometres, whichever comes first.
- The selected number of standard consecutive services applicable to your Plan.
- Manufacturer-specified service parts required for scheduled servicing.
- Manufacturer-specified engine oil, transmission oil, brake fluid, lubricants and approved Mazda genuine replacement parts required during routine service work.
- Labour required to complete scheduled service work according to the OEM Service Schedule.

Please note: Any additional parts, labour, annual low-mileage services or requested alternative products may be for your own account.

QUALIFYING CRITERIA

- Be a Mazda vehicle.
- Have a valid Manufacturer Service Plan in place.
- Be maintained in a roadworthy condition for the duration of your Plan.
- Be serviced and maintained according to Mazda's requirements.
- Not be a taxi, electric or hybrid vehicle, rental vehicle, exotic vehicle, rebuilt Code 3 vehicle, modified vehicle or a vehicle used in motorsport or competition.

SERVICE REQUIREMENTS

To keep your Plan active, your vehicle must be serviced according to Mazda Manufacturer specifications.

- Service your vehicle within the required time and kilometre limits.
- Ensure the maximum service overrun does not exceed the Manufacturer's specification.
- Use an Authorised Mazda Dealer for all servicing.
- Follow the prescribed claims and authorisation procedure.

Failure to meet these requirements may result in the benefits of your Plan being forfeited.

FORFEITING BENEFITS

You may lose the benefits of your Plan if:

- Services are carried out without prior authorisation from the Administrator.
- Services are not carried out by an Authorised Mazda Dealer, unless arranged in writing.
- The vehicle is not serviced on time.
- The vehicle is altered from Manufacturer specifications.
- Required claims procedures are not followed.
- The odometer is found to be faulty, tampered with, altered, disconnected or replaced without approval.

WHAT IS NOT COVERED

The MazdaCare® Extended Service Plan covers scheduled servicing only. It does not cover all repairs, wear-and-tear items or maintenance requirements.

Your Plan does not cover:

- Mechanical or electrical breakdowns.
- Repairs covered by a Manufacturer or supplier warranty.
- Maintenance repairs caused by breakdown, wear and tear or missed servicing.
- Parts not specified in the Manufacturer's service schedule.
- Engine diagnostics, unless required as part of the Manufacturer's service schedule.
- Damage caused by insufficient engine lubricant or coolant.
- Damage caused by the failure of a non-covered part.
- Fuel, top-up oil, transmission oil, brake fluid, lubricants or service products required between routine services.

ADDITIONAL EXCLUSIONS

The Plan also excludes items such as:

- Tyres, rims, wheel alignment and wheel balancing.
- Windscreens, windows and damaged glass.
- Headlights and lighting adjustments.
- Carpets, trim, seat covers, paintwork and body panels.
- Electric windows, motors and panels.
- Sunroofs, sunroof glass and parking systems.
- Audio, DVD, CD and navigation equipment.
- Non-standard or missing components.
- Electrical wiring or immobiliser/security systems.
- Electric vehicle batteries.
- Nivomat Shocks.

WHAT YOU NEED TO KNOW & DO

Your Plan remains valid when you meet the required terms and take reasonable care of your Mazda vehicle.

- Do not miss your service deadline.
- Service your vehicle according to the time and kilometre limits in your service manual.
- Use an Authorised Mazda Dealer for servicing and repairs.
- Follow the required claims procedure.
- Check that the work completed is to your satisfaction when collecting your vehicle.

TAKE CARE OF YOUR VEHICLE

You are responsible for keeping your Mazda in good, roadworthy condition.

You should:

- Drive responsibly and avoid misuse of the vehicle.
- Perform regular preventative maintenance.
- Check engine oil levels, coolant levels and tyre pressure as required.
- Take reasonable steps to prevent further damage if a mechanical or electrical failure occurs.
- Report odometer failure or damage immediately and arrange inspection or repair through an Authorised Mazda Dealer.

The MazdaCare® Extended Service Plan helps you stay on schedule with Mazda-approved care and added peace of mind.

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